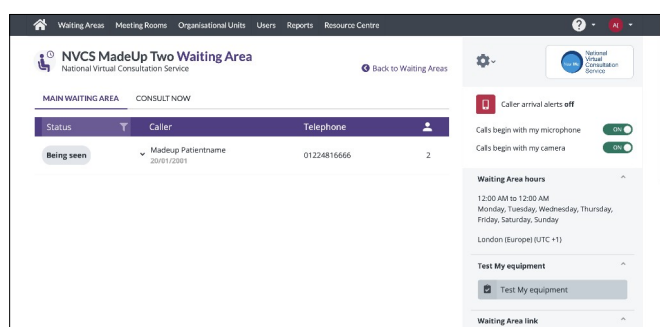


Near Me: Join an Ongoing Call v2.0

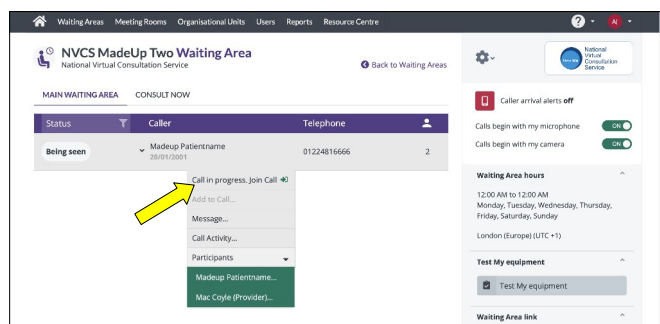
If you have a Service Provider role within a given Waiting Area, you can join any ongoing call being held within that Waiting Area.

[We also have [a simple guide](#) on inviting others, such as a colleague, interpreter or a caller's family member into ongoing calls.]

Joining Ongoing Calls



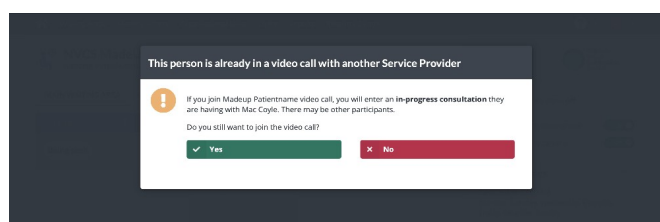
When you see an ongoing call in a Waiting Area you have a Service Provider role in, you may join that call should you require.



Clicking the ongoing call gives a menu allowing you check the participants already in the call.

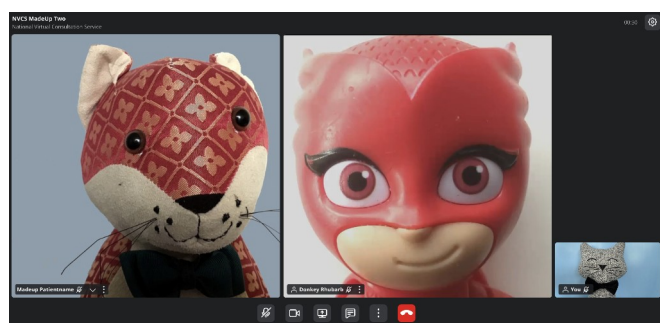
By clicking on the Participants button we see that the caller has been joined by a Provider called Mac Coyle.

To add yourself to their call, click the Call in progress. Join Call button.



You'll then see an onscreen alert, to help make sure you mean to join the ongoing call.

If you're sure, click the Yes button to join them.



You have successfully joined the call.