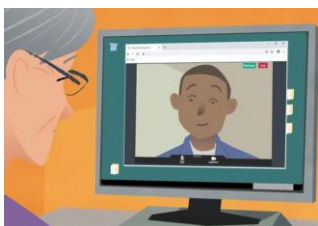


# Using Near Me Video Consultations in Justice

Near Me

## About Near Me

- Near Me is a web-based platform that enables you to offer video consultations.
- Near Me is safe, secure and approved for use across the Scottish Public Sector and Prison Service.
- Near Me is free and easy to use. You can use it anywhere, on everyday devices with a reasonable internet connection.



## How does Near Me work

- Near Me provides a single, secure and consistent entry point, where people enter an online private waiting area for their appointment.
- You manage your case load as usual. Video appointments are handled through existing processes and systems and run like any other appointment.
- People attend appointments using a weblink you send via email or text. No account, special software or dial-in details are needed.
- You engage with people as normal, except you join them in the online waiting area instead of a physical one.

*"This was hugely helpful, really easy to use and saved so much time."* – Justice Social Worker

*"For speaking to my social worker it's just as good as them attending in person."* – A Woman in HMP Stirling

## Benefits of using Near Me

- Expedite routes for completing key paperwork including parole reports and risk assessments which will reduce or eliminate travel time for staff.
- Improve throughcare and pre-release planning by facilitating collaboration between social work and other partners such as housing, employability, and benefits.
- Strengthen key relationships and foster greater connections with support networks, local communities, and services.
- Enables a third person to join the appointment such as family member, translator or advocate.
- High grade security, privacy and data protection.

## Getting Started

Learn how Near Me is being used by Social Work to support people in Prison. Contact details in footer

Review technical set up requirements [here](#)

Apply for a Near Me waiting area please contact [Calum Campbell](#)

Do some quick training [here](#)

Try a test Near Me call with colleagues

Think about your processes and how you will use Near Me.

Run a test call with the relevant HMP Estate prior to hosting a call with a service user.

If you have any technical issues, contact the National Virtual Consultation Service:  
[vc.support@nhs.scot](mailto:vc.support@nhs.scot)  
or Tel: 01224 816666

For more information about using Near Me in Justice Services please contact Calum Campbell, Digital Social Work Policy and Practice Advisor, Social Work Scotland: [calum.campbell@socialworkscotland.org](mailto:calum.campbell@socialworkscotland.org) or Sammi Allan, National Services Scotland Project Manager, Digital Health and Care, Scottish Government: [sammi.allan@nhs.scot](mailto:sammi.allan@nhs.scot)