



iPad: adding callers from call queue - iOS 14.2 (version 1.0)

Pre consultation

We'd recommend clearing browser caches before taking Near Me calls. Doing so is simple and <u>this PDF</u> covers many OS and browser combinations, including Safari on iOS.

The Call

Open Safari, get to https://nhs.attendanywhere.com and login.



Tap on the 1st caller you wish to join and choose Join Call from the drop-down menu.





When you're ready to add a second caller from the call queue, tap the tabs icon - the two squares from the top right hand side of Safari

You'll see a split screen view of both Safari tabs: the call queue tab and the current call tab. Tap on the call queue tab.





You'll now be able to see and hear both your callers and they'll be able to see and hear you as

well as each other.

You'll continue to see the call screen. To get back to get back to your ongoing call, click the tabs icon again (two squares, top RHS).

You'll be asked to confirm your action. Assuming you wish to continue, tab the Add to current video call button

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To move to the ongoing call tab, tap on it.

Tap on the next caller you'd like to add to your ongoing call and select Add to current call