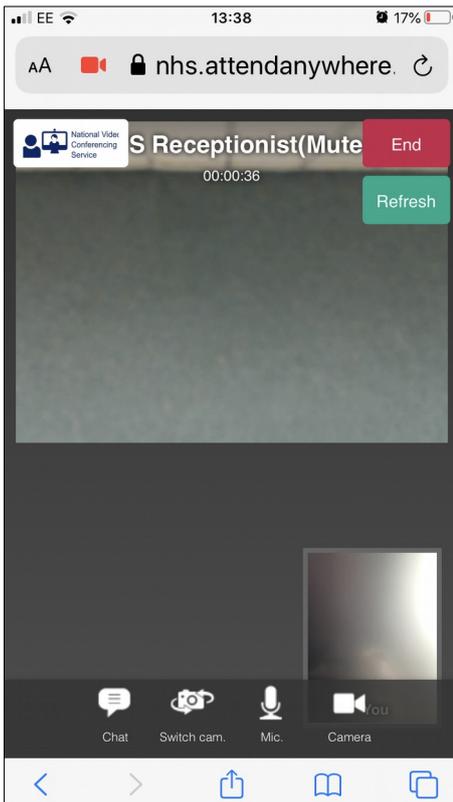




Camera choice: iPhone (version 1.3)

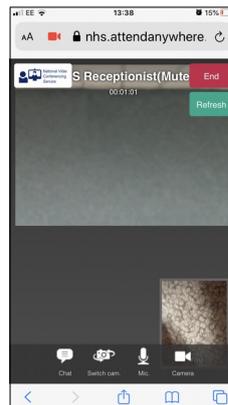
Switching front to rear camera.



While in a video call your clinician may ask you to switch from your front 'selfie' camera to the rear camera. The rear camera often gives a higher resolution image. This may give your clinician a better view of something like a cut or rash.

The image on the left shows an iPhone in a Near Me call with all call buttons visible at the top and bottom of the screen. If you can't see them, tap your screen - they disappear after a few seconds so you can get a better view of your clinician.

In a Near Me call you will see a self-view of the camera in use at the bottom right hand side of your screen.



To swap from your front to rear camera, or back again, you'd tap the Switch Cam button which can be found at the bottom of your screen. The call window will go dark briefly and you should then see whatever your rear camera is pointing at in the smaller self-view window. In our example the rear camera is showing the room's carpet. Your clinician will guide you on camera positioning.

More Light?

Close-up examinations are often helped by you being in a brightly lit part of your room. Something like an anglepoise light may be ideal for this purpose as it can be directed at whatever your clinician wishes to have a closer look at. Be careful – they can get very hot.

It's rare but your clinician may suggest utilising your phone's torch while in a call. This can be very tricky. If you become disconnected during the process, which you probably will, please rejoin the call. If you don't see a rejoin button please reuse your clinic's web link to rejoin the call again.

Accessing an iPhone's torch while in a video call varies by iPhone model. With an iPhone 7 you have to double-tap your phone's home button twice in quick succession, which will shrink your active safari window. Next tap on the phone's background, then swipe up from the bottom of your screen to access your torch button. Tap it to turn the torch on. You may also have to increase the torch's brightness. Then return to Safari where you can hopefully continue your call. Please ensure your torch is turned off after the clinician has seen all they need to or when your call has finished.